



PMA Ethiopia 2020 Cross-Sectional Survey Service Delivery Point Questionnaire

SECTION 1—FACILITY IDENTIFICATION			
SDP101. Your name: \${your_name} Is this your name? Check the button next to the name if that is your name and select 'yes' here. Do not check the button if that is not your name and select 'no' here (long press to remove response next to the name if needed).	○ Yes ○ No		
SDP102. Enter your name below. <i>Please record your name</i>			
SDP103. Current date and time.	Day: Month: Year:		
Is this date and time correct?	○ Yes ○ No		
SDP104. Record the correct date and time.	Day: Month: Year:		
SDP105. Region Please select the name of the region where the facility is located.	 Tigray Afar Amhara Oromiya Ethiopia Somali Benishangul Gumuz Snnp Gambela Hareri Addis Ababa Dire Dawa Astedadar 		
SDP106. Zone Please select the name of the zone where the facility is located.	ODK populates a list of appropriate zones based on the selected region.		
SDP107. Woreda/District Please record the name of the district where the facility is located.	ODK populates a list of appropriate districts based on the selected zone.		





SDP108. Kebele/Locality name Please choose the name of the locality where the facility is located. There may be only one choice.	ODK populates a list of appropriate localities based on the selected district.			
SDP109. Enumeration Area	ODK populates the appropriate EA based on the selected locality.			
SDP110. Using the list below select the facility you are about to interview. If the facility name is not listed, select "Other" and you will enter the facility information on the next screen.				
	Facility Information Confirmation			
Are the following correct about the facility ? <i>1 = Yes 0 = No</i>				
	Yes	No		
Facility name - \${facility_name_auto}	\bigcirc	\bigcirc		
Facility type - \${facility_type_auto_lab}	\bigcirc	\bigcirc		
Managing authority - \${managing_authority_auto}	\bigcirc	\bigcirc		
Enter the correct facility name				
Select the correct facility type	 Hospital Health center Health post Health clinic Pharmacy Drug Shop/Rural Drug Vendor 			
Select the correct facility's managing authority	 Government NGO Faith-based organization Private Other 			
Facility Name				
Facility Type	 Hospital Health center Health post Health clinic Pharmacy Drug Shop/Rural Drug Vendor 			
Facility's managing authority	O Government			





	 Faith-based organization Private Other
SDP110c. Is a competent respondent present and available to be interviewed today?	○ Yes○ No
SDP113a. Is this a teaching facility? This is where facility where medical students or residents do rotations. The hospital must be affiliated with a university to be qualified as a teaching facility.	○ Yes ○ No
SDP113b. How many days each week is the facility open? Number of days Enter a number between 0 and 7. Enter 0 for less than 1 day per week. Enter -88 for do not know, -99 for no response.	
SDP113c. Has this SDP previously participated in the 2019 PMA survey? Hint: You do not need to ask this question to the respondent and refer the facility list to select the appropriate response.	 Yes No Do not know No response
INFORMED CONSENT Find the facility director or in-charge responsible for patient services who is present at the facility. Read the greeting on the next screen:	
Hello, I am I am representing the Ministry of Health. We are conducting a study of health facilities in this country, with the goal of finding ways to improve the quality of maternal and newborn health services. We are asking for your cooperation and assistance to conduct an inventory of key supplies and equipment available for antenatal care, labor and delivery care, postnatal care, and family planning at this facility. We will also examine the existing systems for referrals and record keeping. This interview should take no more than 30 minutes in each department of this facility. There will be no direct benefit to you from assisting with this activity. Your name will not be recorded. The information collected will be used by the Ministry of Health and partner organizations to improve services. Do you have any questions?	
SDP114. May I begin the interview now?	○ Yes○ No
SDP115. Interviewer's name: \${your_name} <i>Mark your name as a witness to the consent process.</i>	0
SDP115. Interviewer's name Please record your name as a witness to the consent process. You previously entered "\${name_typed}."	
SDP117. What is your position in this facility? Select the highest managerial qualification of the respondent. Hint: if HEW, select "Staff"	 Owner In-charge / manager Staff No response





SDP118. What year did you first begin working at this facility? Enter '2030 for do not know (2030 is 2022 in the Ethiopian calendar)	Year:		
SECTION 2—INFORMATION ABOUT SERVICES			
Now, I would like to understand the service provision a	ctivities in this facility.		
If there is another provider who would be better able to answe AVAILABLE in this facility, I would appreciate if you could refer	•		
SDP200A. Is ANTENATAL CARE provided at this facility? Hint: For HEWs, ANC provided includes both in the community and at the facility	 Yes No Do not know No response 		
SDP200B. Is LABOR AND DELIVERY CARE provided at this facility?	 ○ Yes ○ No ○ Do not know ○ No response 		
SDP200C. Is MAJOR OBSTETRIC SURGERY (E.G. CESAREAN, HYSTERECTOMY) provided at this facility?	 ○ Yes ○ No ○ Do not know ○ No response 		
SDP200D. Is SAFE ABORTION CARE provided at this facility?	 ○ Yes ○ No ○ Do not know ○ No response 		
SDP200E. Is POSTABORTION CARE provided at this facility?	 ○ Yes ○ No ○ Do not know ○ No response 		
SDP200F. Is FAMILY PLANNING provided at this facility? Hint: For HEWs, family planning provided includes both in the community and at the facility	 ○ Yes ○ No ○ Do not know ○ No response 		
SDP200G. Is IMMEDIATE POSTPARTUM FAMILY PLANNING provided at this facility? Hint: Immediate postpartum family planning is when providers counsel women on contraceptive methods after delivery and provide them with their selected method.	 ○ Yes ○ No ○ Do not know ○ No response 		
SDP200H. Is BLOOD TRANSFUSION provided at this facility?	 ○ Yes ○ No ○ Do not know ○ No response 		





SDP200HH. Is BLOOD TRANSFUSION available at all times this facility is open?	 ○ Yes ○ No ○ Do not know ○ No response
SDP200I. Is POSTNATAL CARE provided at this facility? Hint: For HEWs, postnatal care provided includes both in the community and at the facility	 Yes No Do not know No response
SDP200J. Does this facility have an INTENSIVE CARE UNIT for adult patients?	 Yes No Do not know No response
SDP200K. Is NEONATAL INTENSIVE CARE provided at this facility?	 ○ Yes ○ No ○ Do not know ○ No response
SDP200L. Is LABORATORY TESTING provided at this facility? Hint: This does not include rapid diagnostic tests (RDT)	 Yes No Do not know No response
SDP200M. Does your facility offer psychosocial care, counseling, or support services for any of the following? <i>Select all that apply.</i>	 Physical intimate partner violence Sexual intimate partner violence Non-partner sexual assault Physical and/or sexual violence against children None of the above Don't know No response
SDP200N. Does the psychosocial care package include any of the following? <i>Read all option out loud one by one. Select all that apply.</i>	 Medical care for sexual and/or physical assault victims Post exposure prophylaxis (PEP) for potential HIV exposure Referral/linkage to safety and temporary housing (either formal or community- based) Referral/linkage to legal aid Don't know None of the above No response





SDP200Q. Are IMMUNIZATION SERVICES provided at this facility? Hint: For HEWs, immunizations provided includes both in the community and at the facility	 Yes No Do not know No response
SDP200T. Does this facility provide care to SICK CHILDREN aged 0-59 months? Hint: For HEWs, infant care provided includes both in the community and at the facility	 ○ Yes ○ No ○ Do not know ○ No response
SDP201. If a woman came in today for her child's immunization, would health workers at this facility also offer her family planning counseling and services during this visit? <i>Hint: For HEWs, family planning provided includes both in the</i> <i>community and at the facility</i>	 ○ Yes ○ No ○ Do not know ○ No response
SDP203. How many health workers with the following qualifications work in this facility? <i>Hint: If no provider of the qualification exists at the facility, enter "0".</i>	
SDP203. Medical doctors with any specialty Enter -88 for do not know,-99 for no response. 0 is a possible answer. Hint: If no provider of the qualification exists at the facility, enter "0".	
SDP203. General practitioner (physician) Enter -88 for do not know,-99 for no response. 0 is a possible answer. Hint: If no provider of the qualification exists at the facility, enter "0".	
SDP203. Health officer Enter -88 for do not know,-99 for no response. 0 is a possible answer. Hint: If no provider of the qualification exists at the facility, enter "0".	
SDP203. Emergency surgery and obstetrics officer (M.Sc. Level) Enter -88 for do not know,-99 for no response. 0 is a possible answer. Hint: If no provider of the qualification exists at the facility, enter "0".	
SDP203. Pediatrics Officer (M.Sc. level) Enter -88 for do not know,-99 for no response. 0 is a possible answer. Hint: If no provider of the qualification exists at the facility, enter "0".	
SDP203. Nurse (non-midwife, BSc, diploma) Enter -88 for do not know,-99 for no response. 0 is a possible answer. Hint: If no provider of the qualification exists at the facility, enter "0".	
SDP203. Midwife (BSc, diploma) Enter -88 for do not know,-99 for no response. 0 is a possible answer. Hint: If no provider of the qualification exists at the facility, enter "0".	
SDP203. Health extension worker (HEW) - Level III Enter -88 for do not know,-99 for no response. O is a possible answer. Hint: Only count HEWs that physically work in this health facility. Do not include HEWs that work in the facility's catchment area, but NOT at this health facility. If no provider of the qualification exists at the facility, enter "0".	
SDP203. Health extension worker (HEW) - Level IV Enter -88 for do not know,-99 for no response. 0 is a possible answer.	





Hint: Only count HEWs that physically work in this health facility. Do not include HEWs that work in the facility's catchment area, but NOT at this health facility. If no provider of the qualification exists at the facility, enter "0".	
SDP203. Pharmacist/Pharmacy technician Enter -88 for do not know,-99 for no response. 0 is a possible answer. Hint: If no provider of the qualification exists at the facility, enter "0".	
SDP203. Lab Technologist/Lab Technician Enter -88 for do not know,-99 for no response. 0 is a possible answer. Hint: If no provider of the qualification exists at the facility, enter "0".	
HEW Listing	
I am going to ask you a very short series of questions about each works at this facility. We will be following up with each HEW to survey	
HEW001. How many Level III and Level IV HEWs are working at this facility who are currently not in an extended leave?	
Number of HEWs (Level III and Level IV) Enter -88 for do not know,-99 for no response. 0 is a possible answer.	
HEW name	
HEW002. Can you give me the name of each HEW working at this facility who are currently not in an extended leave?	
Are there any other HEW?	○ Yes○ No
There are other HEW. Move forward and select "Add Group"	
Are there any other HEWs? Move forward and select "Do Not Add"	
READ THIS CHECK OUT LOUD: There are \${num_hew_members} HEW members who are named \${names}. Is this a complete list of the HEW members?	○ Yes ○ No
SDP204a. Have there been any changes to the number of medical staff working at this facility at any time since the emergence of Coronavirus (COVID-19)? <i>Read all option one by one.</i> <i>Consider any change that occurred regardless of the current status</i>	 Increased The same/No change Decreased Don't know No response
SDP204aa. What is the number of medical staff that \${covid_staff_lab} since the emergence of Coronavirus (COVID- 19)?	
SDP204b. How many times in the last 12 months has a mobile outreach team visited your facility to deliver each of the following additional services?	





	O Available at all times		
If there is another provider who would be better able to a INFRASTRUCTURE AND REFERRAL SYSTEMS in this facility, I would be appropriate person.			
Now, the next few questions I would like to ask you are related and referral systems.	to the facility's infrastructure		
SECTION 3—INFRASTRUCTURE AND REFERRAL SYSTEM READINESS			
Enter -88 for do not know, -99 for no response. 0 is a possible answer.			
SDP204b. Number of times: Vasectomy services Count each service individually. For example, implant and IUD services are counted separately, even if provided by the same mobile outreach clinic. If no service was provided, enter 0 for each service.			
Enter -88 for do not know, -99 for no response. 0 is a possible answer.			
SDP204b. Number of times: Tubal ligation services Count each service individually. For example, implant and IUD services are counted separately, even if provided by the same mobile outreach clinic. If no service was provided, enter 0 for each service.			
Enter -88 for do not know, -99 for no response. 0 is a possible answer.			
SDP204b. Number of times: Implant insertion/removal services Count each service individually. For example, implant and IUD services are counted separately, even if provided by the same mobile outreach clinic. If no service was provided, enter 0 for each service.			
Count each service individually. For example, implant and IUD services are counted separately, even if provided by the same mobile outreach clinic. If no service was provided, enter 0 for each service. Enter -88 for do not know, -99 for no response. 0 is a possible answer.			
SDP204b. Number of times: IUD insertion/removal services			
SDP204b. Number of times: Obstetric fistula repair Count each service individually. For example, implant and IUD services are counted separately, even if provided by the same mobile outreach clinic. If no service was provided, enter 0 for each service. Enter -88 for do not know, -99 for no response. 0 is a possible answer.			
Count each service individually. For example, implant and IUD services are counted separately, even if provided by the same mobile outreach clinic. If no service was provided, enter 0 for each service.			

SDP301. During the past 7 days, was electricity available during	 Available at all times Interruptions on 1 day Interruptions on 2.3 days
all times when the facility was open for ESSENTIAL services, including the use of generator or solar power?	 Interruptions on 2-3 days Interruptions on 4-5 day
Hint: This only includes electricity for ESSENTIAL SERVICES. If electricity was unavailable for even 1 minute on a day, consider this an interruption.	 Interruptions on 6+ days Not available at all Don't know No response
SDP302. Does this facility have other sources of electricity, such as a functioning generator or solar system?	○ Yes ○ No





	○ Do not know○ No response	
SDP303. Is a water outlet available onsite?	 Yes No water outlet Do not know No response 	
SDP304. What is the primary water source used at this facility? <i>Read all options and select one.</i>	 Piped Bucket with tap Bucket or basin Do not know No response 	
SDP305. During the past 7 days, was water from the \${water_system_type_lab} available during all times when the facility was open for ESSENTIAL services? <i>Hint: Water availability refers to water supply for ESSENTIAL SERVICES</i> <i>(ex. staff handwashing). If water was unavailable for even 1 minute on a</i> <i>day, consider this an interruption.</i>	 Available at all times Interruptions on 1 day Interruptions on 2-3 days Interruptions on 4-5 day Interruptions on 6+ days Not available at all Don't know No response 	
SDP307. Does this facility have access to a blood bank? Hint: If the facility owns blood bank select "Yes, at the facility" irrespective of blood availability. For facilities which gets blood from other supplier, If at least 1 unit of blood is available on site, select "Yes, at the facility" irrespective of supplier; if only outside the facility, select "Yes, outside the facility" irrespective of supplier.	 Yes, within the facility Yes, outside the facility No Do not know No response 	
SDP307a. Does this facility have access to internet connectivity? Hint: Internet connectivity refers to availability of internet within the facility for staff use through an ethernet cable, wireless connection or other type of internet system.	 Yes Yes, but only for HMIS No Do not know No response 	
SDP307b. During the past 7 days, was internet available during all times when the facility was open for services? Hint: If internet was unavailable for even 1 minute on a day, consider this an interruption.	 Available at all times Interruptions on 1 day Interruptions on 2-3 days Interruptions on 4-5 day Interruptions on 6+ days Not available at all Don't know No response 	
SDP308. Does this facility have access to a working phone or radio system to call outside that is available at ALL TIMES patient services are offered? <i>Hint: Select the main source. Specify that this is a phone within the</i> <i>facility or within 5 minutes walking from the facility. If more than 5</i> <i>minutes away, select "no."</i>	 Yes, facility-owned Yes, provider-owned Yes, outside the facility No Do not know No response 	





SDP309. Does this facility refer any of the following to another facility for care:					
	Y	es	No	Do not know	No response
A) Pregnant women	(С	\bigcirc	\bigcirc	\bigcirc
B) Laboring women	(С	\bigcirc	\bigcirc	\bigcirc
C) Postpartum women	(С	\bigcirc	\bigcirc	\bigcirc
D) Newborns	(С	\bigcirc	\bigcirc	\bigcirc
E) Women seeking safe abortion care	(С	\bigcirc	\bigcirc	\bigcirc
F) Women seeking postabortion care services	(C	\bigcirc	\bigcirc	\bigcirc
SDP310. Does this facility have a printed referral form that is used to accompany patients who are referred for maternal an newborn health services?	d	 Yes No Do not know No response 			
SDP311. May I see the patient referral form for maternal and newborn health services? If form observed: A standard referral form must be a printed form tha includes patient information, diagnosis, management, and feedback section.	t	 Form observed (Standard MOH) Form observed (Non-standard) Form not observed No response 			
SDP312. Does this facility have access to a functional ambulance/car on-site for emergency transportation of patien to/from this facility? Hint: If the facility shares the Ambulance with other facilities select 'N Functional refers to all working status, fuel and driver availability with 15 minutes of need being recognized.	ο'.	 Yes, to transport both to/from this facility 			
SDP313. Is this service offered free of charge to patients?		 Yes, to all patients Yes, to some patients No Do not know No response 			
SDP314. What strategies does this facility use to transport emergency patients from this facility to other facilities? <i>Select all that apply</i>		 Use facility's own means of transportation Request vehicles from the District/Zonal Health office Request vehicles from the nearest health facility Request vehicles from the nearest Red Cross Center, 			from the h office from the ty from the



	 ambulance service provider, or the fire department Request vehicles from other offices that do not provide health services Hire a car (e.g. taxi, van) Use organized community volunteers to transport the patient Use the patient's family/friend transportation None of the above Do not know No response 		
SDP314b. How much time is it expected to take ON AVERAGE to transport emergency patients from this facility to the nearest referral facility, including the time to request/hire a vehicle if one is not available on-site? If you select hours or minutes, you will enter a number for x on the next screen. <i>Hint: This question is asking about the average time to transport patients to the nearest referral facility using typical transport strategies identified in SDP314. If a vehicle is typically not available on-site, include the average time it takes to request or hire a vehicle in addition to the time to transport the patient from this facility to the nearest referral facility.</i>	 ○ Minutes ○ Hours ○ Do not know ○ No response 		
Enter duration in \${how_long_transport_lab}			
SDP316. Does this facility have a designated liaison officer who manages the communication with other facilities about patients being referred to and/or from this facility for maternal and newborn services?	 ○ Yes ○ No ○ Do not know ○ No response 		
SDP818. Does the facility have a functional mechanism for recording and sharing outcomes of cases referred in and out?	 Yes No Do not know No response 		
SECTION 10 — COVID-19 Services Availability, Readiness and COVID-19 Related Stigma against Healthcare Providers			
Cov001. Are COVID-19 screening, testing, treatment or referral services available at this facility? <i>Select all that apply.</i>	 Yes, screening Yes, testing Yes, treatment Yes, referral Don't know None of the above No response 		

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Cov002. Have all the facility staff been trained or oriented on the signs, symptoms, and modes of transmission about COVID 19?	 Yes, all staff Yes, all clinical staff Yes, some clinical staff only Yes, all ancillary staff Yes, some ancillary staff Yes, some ancillary staff No Don't know No response 		
Cov003. Have all the facility staff been trained or oriented on personal protective equipment (PPE) use and its importance?	 Yes, all staff Yes, all clinical staff Yes, some clinical staff only Yes, all ancillary staff Yes, some ancillary staff only No Don't know No response 		
Cov004. Have all the facility staff been trained or oriented on COVID-19 Infection Prevention and Control protocols?	 Yes, all staff Yes, all clinical staff Yes, some clinical staff only Yes, all ancillary staff Yes, some ancillary staff only No Don't know No response 		
Cov005. Are all relevant health workers at this facility trained o oriented in conducting community surveillance for COVID-19?			
Cov006. Are all relevant health workers at this facility trained or oriented on COVID-19:			
Screening / pre-triage	 Yes – All staff Yes – Some staff No No response 		
Triage	 Yes – All staff Yes – Some staff No No response 		
Diagnosis	○ Yes – All staff○ Yes – Some staff		





	○ No○ No response		
Referral	 Yes – All staff Yes – Some staff No No response 		
Transferring/deploying suspected case to treatment center	 Yes – All staff Yes – Some staff No No response 		
Management	 Yes – All staff Yes – Some staff No No response 		
Cov007a. Is there a designated COVID-19 response team/committee at this facility?	○ Yes ○ No ○ Do not know ○ No response		
Cov007b. Is there a person assigned to lead/coordinate Infection Prevention and Control activities dedicated for COVI I9 pandemic response?	O Yes No Do not know No response		
Cov008a. Does this facility screen CLIENTS for COVID-19 symptoms or signs before entering to the compound/structure?	 Yes No Do not know No response 		
Cov008b. Does this facility screen STAFF for COVID-19 symptoms or signs before entering to the compound/structure?	 Yes No Do not know No response 		
Cov009a. What kind of methods does this facility use to screer CLIENTS at the entry point?	 Measuring temperature Completing COVID-19 screening questions Taking test sample Lab testing None of the above Don't know No response 		
Cov009b. What kind of methods does this facility use to screer STAFF at the entry point?	 Measuring temperature Completing COVID-19 screening questions Taking test sample 		





	 Lab testing None of the above Don't know No response
Cov010. Is there a separate patient waiting room/area designated for COVID-19 suspected cases?	 Yes, observed Yes, reported, not seen Not available Don't know No response
Cov011. Is there a hand-washing facility or facilities dedicated for clients and staff at the entry/gate of the facility?	 ○ Yes ○ No ○ Do not know ○ No response
Cov012. How many hand-washing facilities are available for this use? If there are more than one water outlet faucets in a single handwashing facility, count them individually. Enter -88 for do not know, -99 for no response.	
Cov013. May I see a handwashing facility that is dedicated for this purpose? If there are multiple Handwashing facilities observe the handwashing facility located near to the entry/gate of the facility. At the handwashing facility, OBSERVE: (Select all that apply.)	 Soap is present Stored water is present Running water is present Handwashing area is at the entry/gate of the facility None of the above Did not see the handwashing facility No response
Cov014. Is there alcohol, alcohol-based hand sanitizer or hand sanitizing gel available for staff working in this facility today?	 Yes No Do not know No response
Cov015. Has alcohol, alcohol-based hand sanitizer or hand sanitizing gel been out of stock at any time in the last 3 months?	 Yes No Do not know No response
Cov016. For each of the following personal protective equipment (PPE) listed, can you please tell me if the PPE is available for staff use TODAY? If available today, can you please show me the item?	
A. Medical masks (e.g. N95, FFP2, or equivalent)) Observed ≥ 1 available) Reported not seen) Not available





B. Eye protection (goggles or face shield)	 Observed ≥ 1 available Reported not seen Not available
C. Examination gloves	 Observed ≥ 1 available Reported not seen Not available
D. Surgical gloves	 Observed ≥ 1 available Reported not seen Not available
E. Long-cuffed gloves	 Observed ≥ 1 available Reported not seen Not available
F. Heavy-duty gloves	 Observed ≥ 1 available Reported not seen Not available
G. Long-sleeved gown	 Observed ≥ 1 available Reported not seen Not available
H. Waterproof aprons	 Observed ≥ 1 available Reported not seen Not available
I. Surgical scrubs	 Observed ≥ 1 available Reported not seen Not available
J. Shoe covers	 Observed ≥ 1 available Reported not seen Not available
K. Infrared Thermometer	 Observed ≥ 1 available Reported not seen Not available
L. Alcohol/Hand Sanitizer	 Observed ≥ 1 available Reported not seen Not available
Cov017. For each of the following personal protective equipment (PPE) listed, can you please tell me if the PPE has been out of stock at any point in the last three months?	
A. Medical masks (e.g. N95, FFP2, or equivalent)	 Yes No Do not know No response





B. Eye protection (goggles or face shield)	 ○ Yes ○ No ○ Do not know ○ No response
C. Examination gloves	 Yes No Do not know No response
D. Surgical gloves	 Yes No Do not know No response
E. Long-cuffed gloves	 ○ Yes ○ No ○ Do not know ○ No response
F. Heavy-duty gloves	 ○ Yes ○ No ○ Do not know ○ No response
G. Long-sleeved gown	 Yes No Do not know No response
H. Waterproof aprons	 Yes No Do not know No response
I. Surgical scrubs	 ○ Yes ○ No ○ Do not know ○ No response
J. Shoe covers	 ○ Yes ○ No ○ Do not know ○ No response
K. Infrared Thermometer	 Yes No Do not know No response





L. Alcohol/Hand Sanitizer	 Yes No Do not know No response 				
Cov018. Does this facility have the National Comprehensive COVID-19 Management Handbook prepared by the Federal Ministry of Health? If available, can you please show it to me?	 Yes, observed Yes, reported but not seen No Don't know No response 				
COVID-related stigma against healthcare workers Now, I will be asking you a few questions regarding the experience of stigma among health workers who work at this facility. Specifically, we are interested in understanding any stigma that health workers may have faced since the emergence of COVID-19. Thinking about the experiences of staff at this facility, please comment about the following events since the emergence of COVID-19.					
Cov019. What is your highest professional qualification?	 Medical doctors with any specialty General practitioner (physician) Emergency surgery and obstetrics officer (M.Sc. level) Pediatrics Officer (M.Sc. level) Pediatrics Officer (M.Sc. level) Nurse (non-midwife, BSc, diploma) Midwife (BSc, diploma) Health extension worker (HEW) – Level III Health extension worker (HEW)-Level IV Health officer Pharmacist Other No response 			ner ery and S.c. level) r (M.Sc. vife, BSc, vife, BSc, oloma)	
Cov020. Since the emergence of COVID-19, have health workers at this facility		-	-		
	Yes	No	Do not know	No response	
A. Reported being physically threatened or attacked because of their profession?	0	0	0	\bigcirc	
B. Reported being discriminated against by TRANSPORTATION SERVICE PROVIDERS because of their profession?	0 0 0 0				

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C. Reported being discriminated against by NEIGHBORS AND THE LOCAL COMMUNITY because of their profession?	\bigcirc	0	0	0				
D. Reported being discriminated against by LANDLORDS/RENTERS because of their profession?	\bigcirc	0	\bigcirc	\bigcirc				
E. Expressed concern about how other people would react if they learned about the health workers' profession?	\bigcirc	0	0	0				
SECTION 4—HEALTH MANAGEMENT INFORMATION SYSTEMS								
Now I would like to ask about health management infor	mation	systems	s at this f	acility.				
If there is another provider who would be better able to a management information systems in this facility, I would app appropriate person.								
SDP800a. Does the facility have a functional mechanism for summarizing key outcome data, such as the number of monthly deliveries, live births, maternal or neonatal deaths?	\bigcirc	 Yes No Do not know No response 						
SDP800b. What type of functional mechanism is used to summarize key outcome data? (Select all that apply) Hint: If the facility is a health post (HP), probe if the health post is using an electronic Community Health Information System (eCHIS). HPs do not have a computer-based HMIS system, so select "eCHIS" if the HP i using one.	g He (eC	 Manual/paper-based Electronic database/DHIS2/HMIS Electronic Community Health Information System (eCHIS) No system Do not know No response 						
SDP817. Does the facility have a functional mechanism for reporting data on maternal deaths to the Maternal and Perinatal Death Surveillance Response? <i>Hint: Maternal and perinatal deaths that occur in the community are</i> <i>recorded by health posts, while deaths that occur in the facility are</i> <i>reported by health centers and hospitals.</i>	\bigcirc	 ○ Yes ○ No ○ Do not know 						
SDP801. Does this facility regularly produce reports for the zonal, district, regional, or national Health Management Information System (HMIS) on maternal and newborn health? <i>Hint: The HMIS may be paper-based or electronic</i>	\bigcirc	 ○ Yes ○ No ○ Do not know ○ No response 						
SDP802. How frequently are summary reports on maternal an newborn health generated from this functional HMIS?	d 0	 Monthly or more often Quarterly Biannually (twice a year) Annually 						



	 Don't know No response 			
SDP803. Does this facility receive feedback on the facility's HMIS reports from any of the following:				
	Yes	No	Do not know	No response
A) Wordea health office	\bigcirc	\bigcirc	\bigcirc	\bigcirc
B) Zonal health department	\bigcirc	\bigcirc	\bigcirc	\bigcirc
C) Regional health bureau	\bigcirc	\bigcirc	\bigcirc	\bigcirc
D) Implementing non-governmental organizations (NGOs)	\bigcirc	\bigcirc	\bigcirc	\bigcirc
E) Federal Ministry of Health (FMOH)	\bigcirc	\bigcirc	\bigcirc	\bigcirc
F) This facility's leadership team or PMT team	\bigcirc	\bigcirc	\bigcirc	\bigcirc
G) Health center	\bigcirc	\bigcirc	\bigcirc	\bigcirc
SDP804. Does feedback provided generally include recommendations for action to improve the quality of care in this facility?				
SDP805. Have any of the following types of action-oriented recommendations been made based on most recent HMIS data or in any other report generated from these data? <i>Read each of the following:</i>				
recommendations been made based on most recent HMIS data or in any other report generated from these data?	Yes	No	Do not know	No response
recommendations been made based on most recent HMIS data or in any other report generated from these data?	Yes	No		
recommendations been made based on most recent HMIS data or in any other report generated from these data? <i>Read each of the following:</i> A) Review effort by examining service performance target	Yes O	No () ()		
recommendations been made based on most recent HMIS data or in any other report generated from these data? <i>Read each of the following:</i> A) Review effort by examining service performance target and actual performance from month to month	Yes O O	No () ()		
recommendations been made based on most recent HMIS data or in any other report generated from these data? <i>Read each of the following:</i> A) Review effort by examining service performance target and actual performance from month to month B) Review facility personnel responsibilities	0	0		
recommendations been made based on most recent HMIS data or in any other report generated from these data? <i>Read each of the following:</i> A) Review effort by examining service performance target and actual performance from month to month B) Review facility personnel responsibilities C) Quality of care improvement	0	0		





SDP809. How frequently are performance monitoring team meetings held to discuss key performance indicators (KPIs) an maternal and child health indicators from this facility?	 Monthly or more often Quarterly Biannually (twice a year) Annually Less than once a year No predefined frequency (as requested) Don't know No response
SDP810. Are maternal deaths at the facility reviewed by obstetric providers, physicians, nurses or performance monitoring team in the facility?	 Yes No Do not know No response
SDP811. How frequently are performance monitoring team meetings held to discuss maternal deaths that occurred at this facility?	 Immediately after a death has occurred Monthly or more often Quarterly Biannually (twice a year) Annually Less than once a year No predefined frequency (as requested) Don't know No response
SDP812. When was the last meeting held to discuss maternal deaths that occurred at this facility? Enter '2030 for do not know (2030 is 2022 in the Ethiopian calendar)	Day: Month: Year:
Check here if no maternal death occurred yet	0
Check here if Not Applicable (No date)	0
SDP815. Does the facility conduct participatory performance review meetings on a regular basis? Hint: During participatory performance review meetings, facilities sha information about their services and outcomes with different external stakeholders, such as NGOs, community representatives, and private organizations.	
SDP816. How frequently are the review meetings held?	 Monthly or more often Quarterly Biannually (twice a year) Annually Less than once a year No predefined frequency (as requested)





Don't knowNo response

SECTION 5—ANTENATAL CARE, LABOR & DELIVERY, AND POSTNATAL CARE SERVICE READINESS

Now I would like to ask about antenatal, labor and delivery, and postnatal services provided at this facility.

If there is another provider who would be better able to answer my questions on ANTENATAL CARE, LABOR AND DELIVERY, AND POSTNATAL CARE SERVICES AVAILABLE in this facility, I would appreciate if you could refer me to the appropriate person.

SDP403. Please tell me if the following activity is routinely completed as part of ANC:				
	Yes	No	Do not know	No response
A) Weighing patients?	\bigcirc	\bigcirc	0	\bigcirc
B) Taking blood pressure?	\bigcirc	\bigcirc	0	\bigcirc
C) Urine test for protein?	\bigcirc	\bigcirc	0	\bigcirc
D) Blood test for anemia?	\bigcirc	\bigcirc	\bigcirc	\bigcirc
E) Blood test for syphilis?	\bigcirc	\bigcirc	0	\bigcirc
F) Blood group?	\bigcirc	\bigcirc	0	\bigcirc
G) Test for Rh factor?	\bigcirc	\bigcirc	\bigcirc	\bigcirc
H) Breastfeeding or infant feeding counseling?	\bigcirc	\bigcirc	\bigcirc	\bigcirc
I) Counseling about HIV/AIDs?	\bigcirc	\bigcirc	0	\bigcirc
J) Testing for HIV/AIDS?	\bigcirc	\bigcirc	\bigcirc	\bigcirc
K) Blood glucose testing?	\bigcirc	\bigcirc	\bigcirc	\bigcirc
L) Counseling on postpartum family planning?	\bigcirc	\bigcirc	0	\bigcirc
SDP404. How many maternity waiting rooms does this facility have?				
Number of maternity waiting rooms Hint: Maternity waiting rooms are for women who are not yet in labor. Ask to see the rooms to verify. 0 is a possible answer Enter -88 for do not know, -99 for no response.				
SDP405. How many rooms does this facility have for labor, delivery and postpartum care? Number of labor, delivery and postpartum care rooms <i>Hint: Ask to see the rooms to verify.</i> Enter -88 for do not know, -99 for no response.				





SDP406b. Is there a functional heat source in the delivery room? Hint: Record for heat in at least one delivery room. The heat source must be electrical and does not include extra clothing or blankets. Only include heat sources that are within the room and functioning. If only heat source is for newborn corner, select "No".	 Yes, functional No, not available or not functional Don't know No response
SDP407. Describe the setting of the delivery room(s). Hint: If there are multiple delivery rooms in a facility, observe the one considered as main delivery room. Do not read this item aloud. Visual privacy refers to a space that cannot be observed by other people who are not involved in the healthcare interaction, for example, other patients or people in the waiting areas. Visual privacy may be provided by walls, draperies or other forms of partitions to create private spaces for patients. If multiple rooms, report on room offering most privacy.	 Private room(s) with visual privacy No private room, but visual privacy ensured (e.g., draperies) No privacy offered No response
SDP408. How many beds does this facility have for labor, delivery and postpartum care? <i>Hint: This includes only beds used for labor, delivery, and postpartum</i> <i>care. Do not count delivery-couch/labor table or examination beds.</i> <i>Enter -88 for do not know, -99 for no response.</i> <i>Number of delivery beds</i>	
SDP409. Is there a newborn corner or room(s) in this facility? Hint: Ask them to show you the newborn corner/room(s) to verify.	 ○ Yes ○ No ○ Do not know ○ No response
SDP410. How many newborn resuscitation table(s) with light source does this facility have? Hint: Ask them to show you the tables to verify. Confirm that it is functional by witnessing that it is in use or asking the respondent to turn in ON/OFF. Only count the tables that are functional. Enter -99 for no response, -88 for Do not know Number of functional newborn resuscitation table(s) with light	
SDP412. Is a skilled birth attendant present at the facility or on call 24 hours a day, including weekends, to provide delivery care? Providers who are considered "on call" must be able to arrive to the facility and provide labor and delivery services within 30 minutes of being called. Specify cadres who are skilled and cadres that are not.	 ○ Yes ○ No ○ Do not know ○ No response
SDP413. Is there a skilled provider who can perform a caesarean section present in the facility or on-call 24 hours a day, including weekends? <i>Providers who are considered "on call" must be able to arrive to the</i> <i>facility and provide labor and delivery services within 30 minutes of</i> <i>being called.</i>	 ○ Yes ○ No ○ Do not know ○ No response
SDP414a. Is there a schedule that is used to record which skilled provider is present or on-call to perform cesarean deliveries at any given time?	 ○ Yes ○ No ○ Do not know ○ No response





SDP414b. May I see the schedule for on-duty or on-call providers to perform cesarean section?	\bigcirc	 Schedule observed No schedule observed No response 		
PROVISION OF EMERGENCY OBSTETRIC AND ESSENTIAL NEWBORN SERVICES				
Now, I am going to ask you about key interventions for management of normal and complicated labor and delivery. For each intervention, please tell me if it has been provided at this facility within the past three months. If there is another provider who would be better able to answer				
my questions on EMERGENCY OBSTETRIC CARE in this facility, would appreciate if you could refer me to the appropriate person.	I			
SDP420. In the past 3 months, have health workers at this facility:				
	Yes	No	Do not know	No response
A) Provided PARENTERAL ANTICONVULSANTS to manage high blood pressure in pregnancy?	\bigcirc	\bigcirc	\bigcirc	0
B) Provided ANTIHYPERTENSIVES to treat pregnancy- related hypertension?	\bigcirc	\bigcirc	\bigcirc	0
C) Provided parenteral or oral UTEROTONICS to prevent or treat pregnancy-related hemorrhage?	\bigcirc	\bigcirc	\bigcirc	0
D) Provided immediate postpartum implant insertion?	\bigcirc	\bigcirc	\bigcirc	\bigcirc
E) Provided immediate postpartum IUD insertion (PP-IUD)?	\bigcirc	\bigcirc	\bigcirc	\bigcirc
F) Provided immediate postpartum tubal ligation (TL)?	\bigcirc	\bigcirc	0	0
SDP421. In the past 3 months, have health workers at this facility:				
Hint: This question is about health services actually provided in the PAST 3 MONTHS, not the training of staff members to provide this service.				
	Yes	No	Do not know	No response
G) Provided parenteral antibiotics for infections related to pregnancy, abortion, labor or delivery?	\bigcirc	\bigcirc	0	0
H) Performed manual removal of placenta?	\bigcirc	\bigcirc	\bigcirc	\bigcirc
I) Used partographs to monitor labor?	\bigcirc	\bigcirc	\bigcirc	\bigcirc
(image of partograph above)			<u>.</u>	-
	Yes	No	Do not know	No response
(image of manual vacuum extractor above) [manual_vacuum_extractor.png]				





[manual_vacuum_aspiration.png]				
	Yes	No	Do not know	No response
L) Performed blood transfusions for maternity care?	\bigcirc	\bigcirc	\bigcirc	\bigcirc
M) Provided antenatal corticosteroids for fetal lung maturation?	\bigcirc	\bigcirc	0	\bigcirc
N) Performed newborn resuscitation?	\bigcirc	\bigcirc	\bigcirc	\bigcirc
SDP422a. Following delivery, does the provider put the baby on the mother's chest?	OD			
SDP422b. When the baby is put on the mother's chest, is the baby's bare skin touching the mother's bare skin?	-			
SDP422c. How long after delivery is the baby typically put on the bare skin of the mother's chest?		nmedia ours linutes on't kn o respo	oW	
Enter duration in \${how_long_chest_lab}				
SDP422d. Before discharge, is the mother assisted by the provider to put the baby to the breast?	_			
SDP422e. How long after delivery is the mother assisted by the provider to put the baby to the breast?		nmedia ours ays on't kn o respo	IOW	
Enter duration in \${how_long_assisted_chest_lab} If less than an hour, record '00' hours. If less than 24 hours, record hours. Otherwise, record days.				
SDP423. Before discharge, do providers routinely discuss family planning with the mother?	OD			
STANDARD INFECTION CONTROL PRECAUTIONS Now I want to ask you about how this facility handles contaminated reusable equipment. If the unit processes some equipment and sends other equipment elsewhere, indicate the procedure for equipment processed IN THIS FACILITY ONLY.	2			





If there is another provider who would be better able to answer my questions on EQUIPMENT STERILIZATION PROCEDURES in this facility, I would appreciate if you could refer me to the appropriate person.		
SDP427. After completing a delivery, what procedures do health workers most frequently follow for initial handling of contaminated equipment, such as scissors or clamps, that will be reused? <i>Hint: Do not read out options. Select ONLY ONE option.</i>	 Nothing is done Decontaminate in 0.5% chlorine solution, soap and water scrub, and then rinse Soap and water scrub, then decontaminate Soap and water brush scrub only Disinfectant soak, not scrubbed Soap and water, not brush scrubbed Other Do not know No response 	
SDP428. What is the final process most commonly used for disinfecting or sterilizing medical equipment, before they are reused? <i>Hint: off-site means outside of the facility or facility's campus. Select</i> <i>ONLY ONE option</i>	 Nothing is done on-site Dry heat sterilization on-site Autoclaving on-site Steam sterilization on-site Boiling on-site Chemical method on-site Off-site sterilization Other Do not know No response 	
SUPPLIES AND EQUIPMENT		
Now I would like to ask you about the availability and condition of the following supplies needed for antenatal, delivery, and postnatal services. For each item I list, please indicate if it is available at this facility, and if available, please show me the item. Hint: Items may be in several rooms where the various services are offered. Please check to see if the item is available onsite and assess the functionality (if item is electric).		
SDP429c. Record if the following supplies are either observed, reported and not seen, or not available:		
	 Observed Reported not seen Not available No response 	

B) Waste receptacle with lig and plastic liner	 Observed Reported not seen
-	





	○ Not available○ No response
C) Hand washing facility Hint:This should be a handwashing facility that is separate from any handwashing facility at the entrance of the building for Covid- related purposes.	 Observed Reported not seen Not available No response
SDP429. Record if the following supplies are either observed, reported and not seen, or not available:	
A) Water for staff hand washing	 Observed Reported not seen Not available No response
B) Soap for staff hand washing	 Observed Reported not seen Not available No response
C) Blood pressure apparatus (e.g., cuff to measure blood pressure)	 Observed Reported not seen Not available No response
D) Resuscitation table/trolley	 Observed Reported not seen Not available No response
E) Pulse oximeter	 Observed Reported not seen Not available No response
SDP430. Record if the following supplies are either observed, reported and not seen, or not available:	
A) Syringes and needles	 Observed Reported not seen Not available No response
B) Sterile scissors or blade	 Observed Reported not seen Not available No response
C) Sterile disposable cord ties or clamp	Observed Reported not seen





	 Not available No response
D) Clean towel or blanket to wrap baby	 Observed Reported not seen Not available No response
E) Ambu Bag (for infant resuscitation)	 Observed Reported not seen Not available No response
F) Mask (infant size 0) for resuscitation	 Observed Reported not seen Not available No response
G) Mask (infant size 1) for resuscitation	 Observed Reported not seen Not available No response
SDP430. Record if the following supplies are either observed, reported and not seen, or not available:	
H) Manual suction device for fluid extraction	 Observed Reported not seen Not available No response
I) Obstetric forceps <i>(image of obstetric forceps above)</i> [obstetrics_forceps.png]	 Observed Reported not seen Not available No response
J) Manual vacuum aspirator (MVA) and cannula <i>(image of manual vacuum aspirator above)</i> [manual_vacuum_aspiration.png]	 Observed Reported not seen Not available No response
K) Dilatation and curettage (D&C) kit <i>(image of dilation and curettage kit above)</i> [dilatation_curettage.png]	 Observed Reported not seen Not available No response
L) Sealed delivery kit with instruments ready for use, including scissors and clamp	 Observed Reported not seen Not available No response





M) Surgical sutures	 Observed Reported not seen Not available No response
N) Stadiometer or height rod to measure height	 Observed Reported not seen Not available No response
O) Infant weight scale	 Observed Reported not seen Not available No response
P) Fetal scope <i>(image of fetal scope above)</i> [fetal_scope.png]	 Observed Reported not seen Not available No response
SDP431. Is an INCUBATOR available and functioning? Hint: Verify that it is functional by witnessing that it is in use or asking the respondent to turn in ON/OFF. (image of incubator above) [incubator.png]	 Observed, functional Observed, not functional Observed, don't know if functioning Reported not seen Not available No response
SDP432. Is a SUCTION APPARATUS FOR USE WITH CATHETER (ELECTRIC OR MANUAL) available and functioning? <i>Hint: This is NOT the same as an ELECTRICAL VACUUM EXTRACTOR.</i> <i>Confirm with respondent that you are observing the correct device.</i> <i>Verify that it is functional by witnessing that it is in use or asking the</i> <i>respondent to turn in ON/OFF.</i> <i>(image of suction apparatus above)</i> [suction_apparatus2.png]	 Observed, functional Observed, not functional Observed, don't know if functioning Reported not seen Not available No response
SDP433. Is an OXYGEN SUPPLY FROM OXYGEN TANK available and functioning? <i>(image of oxygen supply tank above)</i> [oxygen_tank_cylinder.png]	 Observed, functional Observed, not functional Observed, don't know if functioning Reported not seen Not available No response
SDP434a. Is an ELECTRICAL VACUUM EXTRACTOR available and functioning? Hint: This is NOT the same as a SUCTION APPARATUS FOR USE WITH CATHETER. Confirm with respondent that that you are observing the correct device. Verify that it is functional by witnessing that it is in use or asking the respondent to turn in ON/OFF. (image of electrical vacuum extractor above)	 Observed, functional Observed, not functional Observed, don't know if functioning Reported not seen





[electrical_vacuum_extractor.png]	Not availableNo response
SDP434b. Is a FETAL DOPPLER available and functioning? Hint: Verify that it is functional by witnessing that it is in use or asking the respondent to turn in ON/OFF. (image of fetal doppler above) [fetal_doppler.png]	 Observed, functional Observed, not functional Observed, don't know if functioning Reported not seen Not available No response
SDP434c. Is a FETAL ULTRASOUND available and functioning? Hint: Verify that it is functional by witnessing that it is in use or asking the respondent to turn in ON/OFF. (image of fetal ultrasound machine above) [fetal_ultrasound_machine.png]	 Observed, functional Observed, not functional Observed, don't know if functioning Reported not seen Not available No response
SDP434d. Is there a health worker at this facility who is trained to use the ultrasound?	 Yes No Do not know No response
SDP900. Delivery volume (total number of deliveries irrespective of mode of delivery or outcome) for the EACH COMPLETED MONTHS <i>Hint: This includes deliveries that ended with live birth or stillbirth.</i> <i>Should be from the Delivery Register/Log-Book but NOT from HMIS</i> <i>Report Hint: Use the appropriate REGISTER (not the HMIS summary</i> <i>report) to record the total number of cases for each indicator.</i> <i>Record 0 if the register shows no services were provided for the</i> <i>specified month. Record -77 if this service is provided at the facility,</i> <i>but there is not a register to record the service. Record -88 if the</i> <i>data are not legible. Record -99 if no response.</i> <i>Number of Deliveries</i> April 2019 September 2019 April 2020 September 2020	
SDP901. Cesarean deliveries for EACH COMPLETED MONTH (April 2019/20) Record 0 if the register shows no services were provided for the specified month. Record -77 if this service is provided at the facility, but there is not a register to record the service. Record -88 if the data are not legible. Record -99 if no response. Number of cesarean deliveries	
April 2019	





April 2020	
SDP1000. Maternal deaths for EACH COMPLETED MONTH. Hint: Count number of maternal deaths for each month starting with last completed month. Record 0 if the register shows no services were provided for the specified month. Record -77 if this service is provided at the facility, but there is not a register to record the service. Record -88 if the data are not legible. Record -99 if no response.	
April 2019	
September 2019	
April 2020	
September 2020	
SDP1001a. Does this facility distinguish between FRESH and MACERATED stillbirths in the maternity register? <i>Hint: Separate codes or columns for inpatients and outpatients will be</i> <i>listed AND used in the register if the facility distinguishes between</i> <i>patient types.</i>	○ Yes○ No○ No response
SDP1001b. Fresh stillbirths for EACH COMPLETED MONTH Number of Fresh Still Births	
April 2019	
April 2020	
SDP1002a. Macerated stillbirths for EACH COMPLETED MONTH <i>Number of Macerated Still Births</i> April 2019	
April 2020	
SDP1002b. Total number of TOTAL stillbirths for EACH COMPLETED MONTH <i>Number of Total Still Births</i>	
April 2019	
April 2020	
SDP1003. Very early neonatal deaths (first 24 hours of life) for EACH COMPLETED MONTH <i>Number of Very Early Neonatal Deaths</i> April 2019 April 2020	
SDP1004. Early neonatal deaths (total deaths Number of Early Neonatal Deaths	





April 2019	
April 2020	
MEDICATIONS IN THE FACILITY Now I would like to ask you about the availability and conditior of the following medications needed for delivery services. For each item I list, please indicate if the item is available, and if available, please show me the item. <i>Hint: If medications are packaged together in a combo-pack for deliveries, select 1 for "observed > 1 valid dose" for each individual medication in the pack.</i>	<u>ר</u>
SDP435b. Record if the following medications are either observed ≥1 valid dose, reported and not seen, or not available:	
A) Methyldopa	 Observed ≥1 valid dose Reported not seen Not available No response
B) Amoxicillin	 Observed ≥1 valid dose Reported not seen Not available No response
C) Injectable ampicillin	 Observed ≥1 valid dose Reported not seen Not available No response
D) Injectable gentamicin	 Observed ≥1 valid dose Reported not seen Not available No response
E) Azithromycin	 Observed ≥1 valid dose Reported not seen Not available No response
F) Benzathine benzylpenicillin	 ○ Observed ≥1 valid dose ○ Reported not seen ○ Not available ○ No response
SDP435b. Record if the following medications are either observed ≥1 valid dose, reported and not seen, or not available:	
G) Cefixime	 ○ Observed ≥1 valid dose ○ Reported not seen





	 Not available No response
H) Injectable Metronidazole	 Observed ≥1 valid dose Reported not seen Not available No response
I) Mebendazole/Albendazole	 Observed ≥1 valid dose Reported not seen Not available No response
J) Artemether and lumefantrine (Coartem)	 Observed ≥1 valid dose Reported not seen Not available No response
K) Iron and/or folic acid	 Observed ≥1 valid dose Reported not seen Not available No response
L) Syphilis testing (VDRL)	 Observed ≥1 valid dose Reported not seen Not available No response
M) Zidovudine	 Observed ≥1 valid dose Reported not seen Not available No response
SDP435c. Record if the following medications are either observed ≥1 valid dose, reported and not seen, or not available:	
N) Intravenous solutions: either Ringers lactate, D5NS, or NS infusion	 Observed ≥1 valid dose Reported not seen Not available No response
O) Injectable ergometrine / methergine	 Observed ≥1 valid dose Reported not seen Not available No response
P) Injectable oxytocin	 Observed ≥1 valid dose Reported not seen Not available No response





Q) Misoprostol tablet (600mg; not in combined form)	 Observed ≥1 valid dose Reported not seen Not available No response
R) Misoprostol tablet (200mg; not in combined form)	 Observed ≥1 valid dose Reported not seen Not available No response
S) Injectable diazepam	 Observed ≥1 valid dose Reported not seen Not available No response
T) Injectable magnesium sulfate	 Observed ≥1 valid dose Reported not seen Not available No response
U) Injectable Ca Gluconate	 Observed ≥1 valid dose Reported not seen Not available No response
SDP435c. Record if the following medications are either observed ≥1 valid dose, reported and not seen, or not available:	
observed ≥1 valid dose, reported and not seen, or not	 ○ Observed ≥1 valid dose ○ Reported not seen ○ Not available ○ No response
observed ≥1 valid dose, reported and not seen, or not available:	 Reported not seen Not available
observed ≥1 valid dose, reported and not seen, or not available: V) Hydralazine	 Reported not seen Not available No response Observed ≥1 valid dose Reported not seen Not available
observed ≥1 valid dose, reported and not seen, or not available: V) Hydralazine W) Lignocaine/Lidocaine 1 or 2%	 Reported not seen Not available No response Observed ≥1 valid dose Reported not seen Not available No response Observed ≥1 valid dose Reported not seen No response Observed ≥1 valid dose Reported not seen Not available





	 Not available No response
AA) Injectable vitamin K	 Observed ≥1 valid dose Reported not seen Not available No response
SDP435c. Record if the following medications are either observed ≥1 valid dose, reported and not seen, or not available: If HIV drugs are available in a form Fixed-Dose Combination (FDC), consider them as available	
BB) Nifedipine	 Observed ≥1 valid dose Reported not seen Not available No response
CC) HIV rapid test / HIV ½ STAT PACTM, ABONTM HIV 1/2/o, SD BIOLINE HIV ½ v3.0, Determine, Beijing wanti, Uni gold, or Vikia	 Observed ≥1 valid dose Reported not seen Not available No response
DD) Nevirapine	 Observed ≥1 valid dose Reported not seen Not available No response
EE) Lamivudine (3TC)	 Observed ≥1 valid dose Reported not seen Not available No response
FF) Tenofovir (TDF)	 Observed ≥1 valid dose Reported not seen Not available No response
GG) Efavirenz (EFV)	 Observed ≥1 valid dose Reported not seen Not available No response
For the following guidelines that I list, please indicate if the guideline is available IN THE FACILITY.	
SDP436. Record if the following guidelines or protocols are either observed (in the delivery room), reported and not seen, or not available:	





	Observed	Reported not seen	Not available	No response
A) Management Protocol on Selected Obstetric Topics (FMOH, 2010)	0	\bigcirc	\bigcirc	0
B) National Comprehensive and Integrated Prevention of Mother-to-Child Transmission of HIV Guideline (FMOH, 2015)	0	\bigcirc	\bigcirc	0
C) National Guideline for Family Planning Services in Ethiopia (FMOH, 2011)	\bigcirc	\bigcirc	\bigcirc	0
D) Baby Friendly Initiative guidelines	\bigcirc	\bigcirc	\bigcirc	\bigcirc
E) Toolkit for pain management practices during labor and delivery	0	\bigcirc	\bigcirc	\bigcirc
F) Provider-Client Promise poster or paper version	0	\bigcirc	0	\bigcirc

SECTION 6—IMMUNIZATION SERVICE READINESS

Now, the next few questions I would like to ask you are related to the facility's immunization service readiness.

If there is another provider who would be better able to answer my questions on IMMUNIZATION SERVICES at this facility, I would appreciate if you could refer me to the appropriate person.

SDP500. Record if the following medications are either observed ≥1 valid dose, reported and not seen, or not available:				
	Observed ≥1 valid dose	Reported not seen	Not available	No response
A) Tetanus toxoid	\bigcirc	\bigcirc	\bigcirc	\bigcirc
B) BCG	\bigcirc	\bigcirc	\bigcirc	\bigcirc
C) Polio – Oral	\bigcirc	\bigcirc	\bigcirc	\bigcirc
D) Polio – IPV	\bigcirc	\bigcirc	\bigcirc	\bigcirc
E) Pentavalent	\bigcirc	\bigcirc	\bigcirc	\bigcirc
F) Rota	\bigcirc	\bigcirc	\bigcirc	\bigcirc
G) Measles	\bigcirc	\bigcirc	\bigcirc	\bigcirc
H)Vitamin A	\bigcirc	\bigcirc	\bigcirc	\bigcirc
I) PCV	\bigcirc	\bigcirc	\bigcirc	\bigcirc

SDP501. Since the Coronavirus (COVID-19) restrictions began, has this facility been able to provide IMMUNIZATION SERVICES regularly as it had before the restrictions were put in place?

◯ Yes

 \bigcirc No, more frequently

 \bigcirc No, less frequently





Hint: COVID19 restriction began on March 16, 2020 For HEWs, immunization services includes both in the community and at the health post.	 No, service(s) are temporarily suspended Don't know No response
SDP502. What is/are the reasons for not being able to provide immunization services as before? <i>Select all that apply.</i> <i>Do not read answer options</i> .	 No/inadequate skilled provider Insufficient supplies Insufficient infrastructures Services are limited due to COVID-19 Demand has decreased Services are available only for emergency cases Vaccination outreach program interrupted due to COVID/19 Other Don't know No response
SDP503. Record the total number of children who are vaccinated with Pentavalent 1, Pentavalent 3 and Measles 1 for the indicated COMPLETED MONTH and year . Do not consider vaccination services provided in a form of campaign (like the Measles campaign). <i>Hint: Use the appropriate TALLY SHEET (not the HMIS summary report) to record the total number of cases for each vaccine.</i> <i>Record 0 if the tally sheet shows no services were provided for the specified month. Record -77 if this service is provided at the facility, but there is not a tally sheet or a register to record the service.</i> <i>Record -88 if the data are not legible. Record -99 if no response.</i>	
April 2019 - Pentavalent 1	
April 2019 - Pentavalent 3 April 2019 - Measles 1	
April 2020 - Pentavalent 1	
April 2020 - Pentavalent 3	





SECTION 7—ABORTION AND POSTABORTION CARE SERVICE READINESS

Now I would like to ask about safe abortion or postabortion counseling or care services to women with complications from either miscarriage or induced abortion provided at this facility.

If there is another provider who would be better able to answer my questions on safe abortion services or postabortion care services in this facility, I would appreciate if you could refer me to the appropriate person.

Hint: This may be the same person who is in charge of family planning services.

SDP600. Does this facility COUNSEL women on options for receiving safe abortion services?	-			
SDP602. During postabortion care visits, which of the following is usually discussed with the client: <i>Do not read response options. Select all that are mentioned</i> .	□ H space optic □ Lo optic space	ealthy t cing of p ong-act ons P methe cing	o fertility timing an oregnand ting met ods for b the abov	nd cies hod Þirth
SDP603. In this facility, are postabortion patients treated as outpatients only, inpatients only, or both? <i>If respondent is unsure, you can remind them that outpatients are not</i> <i>admitted and inpatients are admitted.</i>	0 О О В О D	npatient outpatie oth oo not ki o respo	nt only	
For the next questions, please provide your responses from memory without referring to log books.				
SDP607. in the LAST COMPLETED MONTH, have health workers at this facility:				
	Yes	No	Do not know	No response
A) Performed Manual Vacuum Aspiration (MVA) for safe abortion care?	0	0	0	0
B) Performed dilation and curettage (D&C) for safe abortion care?	0	0	\bigcirc	0
C) Performed dilation and evacuation (D&E) for safe abortion care?	\bigcirc	0	0	0
D) Provided abortion services through medical abortion (misoprostol, mifepristone) for safe abortion care?	0	0	0	0





SDP607a. in the LAST COMPLETED MONTH, have health				
workers at this facility:			Do not	No
	Yes	No	know	response
A) Performed Manual Vacuum Aspiration (MVA) for POST abortion care?	\bigcirc	\bigcirc	0	\bigcirc
B) Performed dilation and curettage (D&C) for POST abortion care?	\bigcirc	\bigcirc	\bigcirc	\bigcirc
C) Performed dilation and evacuation (D&E) for POST abortion care?	\bigcirc	0	0	\bigcirc
SDP609. Does this facility provide any of the following medicines that a woman could use to bring back her period or have an abortion? <i>Read all options and select all that apply.</i>		lifepris lisopro other one of o not k o respo	stol the abov know	/e
SDP608. Does this facility currently have mifepristone in stock? <i>If no, probe: is mifepristone out of stock?</i>	○ Ir obse		tock	erved I but not
SDP610. Does this facility currently have misoprostol in stock? <i>If no, probe: is misoprostol out of stock?</i>	○ Ir obse		tock	erved I but not
SDP611. Does this facility distinguish between INPATIENTS and OUTPATIENTS for postabortion care services in the abortion care register? <i>Hint: Separate codes or columns for inpatients and outpatients will be</i> <i>listed AND used in the register if the facility distinguishes between</i> <i>patient types.</i>			onse	
SDP612. Total number of INPATIENTS who received postabortion care services for the LAST COMPLETED MONTH Hint: Use the appropriate REGISTER (not the HMIS summary report) to record the total number of cases for each indicator.				
SDP613. Total number of OUTPATIENTS who received postabortion care services for the LAST COMPLETED MONTH <i>Hint: Use the appropriate REGISTER (not the HMIS summary report) to record the total number of cases for each indicator.</i>				
SDP614. Total number of patients who received postabortion care services for the LAST COMPLETED MONTH Hint: Use the appropriate REGISTER (not the HMIS summary report) to record the total number of cases for each indicator.				





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SDP615. Total number of patients who received safe abortion care services for the LAST COMPLETED MONTH Hint: Use the appropriate REGISTER (not the HMIS summary report) to record the total number of cases for each indicator.	
SDP616. Total number of caseloads who received safe abortion and postabortion care services for the EACH COMPLETED MONTH and year indicated here. <i>Hint: Use the appropriate REGISTER (not the HMIS summary report)</i> <i>to record the total number of cases for each indicator.</i> <i>Record 0 if the register shows no services were provided for the</i> <i>specified month. Record -77 if this service is provided at the facility,</i> <i>but there is not a register to record the service. Record -88 if the</i> <i>data are not legible. Record -99 if no response.</i>	
April 2019	
September 2019 April 2020	
September 2020	
Now I would like to ask about FAMILY PLANNING service If there is another provider who would be better able to ans planning services in this facility, I would appreciate if you coul person.	wer my questions on family
person. SDP700. Which of the following family planning services do you offer to unmarried adolescents aged 10-19? <i>Read all options and select all that apply.</i>	 Counsel for contraceptive methods Provide contraceptive methods Prescribe / refer for contraceptive methods None of the above No response
SDP701. Which of the following methods are provided to clients at this facility? <i>Read all options out loud.</i>	 Female sterilization Male sterilization Implant IUD Injectables Pill Emergency contraception Male condom Female condom Std. Days / Cycle beads





		one of o resp	f the abov onse	/e
SDP702a. Do family planning clients need to pay any fees in order to be seen by a provider in this facility even if they do not obtain a method of contraception? <i>Hint: These may be a consultation or registration fee charged to</i> <i>everyone who is seen in this facility or may be specific to family</i> <i>planning clients.</i>	-			
SDP702b. Are clients charged for obtaining any of the following at this facility? <i>Read all options out loud.</i> <i>Hint: Charge is for the method itself.</i>				
	Yes	No	Do not know	No response
Female sterilization	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Male sterilization	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Implant	\bigcirc	\bigcirc	\bigcirc	\bigcirc
IUD	\bigcirc	\bigcirc	\bigcirc	
Injectables	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Pill	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Emergency contraception	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Male condom	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Female condom	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Standard days / cycle beads	\bigcirc	\bigcirc	\bigcirc	0
SDP703. You mentioned that you typically provide Implants at this facility, can you show them to me? If no, probe: Is the Implant out of stock today? [SDP805a-c will repeat for each of the methods that are provided at the facility according to SDP802b, except Female and Male Sterilization]	O Ir obse			
SDP704. Have Implants been out of stock at any time in the last 3 months?	-			
SDP703. You mentioned that you typically provide IUDs at this facility, can you show them to me? If no, probe: Is the IUD out of stock today?	○ Ir obse			





SDP704. Have IUDs been out of stock at any time in the last 3 months?	 Yes No Do not know No response
SDP703. You mentioned that you typically provide Injectables at this facility, can you show them to me? If no, probe: Is the Injectable out of stock today?	 In-stock and observed In-stock reported but not observed Out of stock No response
SDP704. Have Injectables been out of stock at any time in the last 3 months?	 ○ Yes ○ No ○ Do not know ○ No response
SDP703. You mentioned that you typically provide Pills at this facility, can you show it to me? If no, probe: Is the Pills out of stock today?	 In-stock and observed In-stock reported but not observed Out of stock No response
SDP704. Have Pills been out of stock at any time in the last 3 months?	 ○ Yes ○ No ○ Do not know ○ No response
SDP703. You mentioned that you typically provide Emergency Contraception at this facility, can you show it to me? If no, probe: Is the Emergency Contraception out of stock today?	 In-stock and observed In-stock reported but not observed Out of stock No response
SDP704. Has Emergency Contraception been out of stock at any time in the last 3 months?	 ○ Yes ○ No ○ Do not know ○ No response
SDP703. You mentioned that you typically provide Male condoms at this facility, can you show it to me? If no, probe: Is the Male condoms out of stock today?	 In-stock and observed In-stock reported but not observed Out of stock No response
SDP704. Have Male condoms been out of stock at any time in the last 3 months?	 ○ Yes ○ No ○ Do not know ○ No response
SDP703. You mentioned that you typically provide Female condoms at this facility, can you show it to me? If no, probe: Is the Female condoms out of stock today?	 ○ In-stock and observed ○ In-stock reported but not observed





	Out of stockNo response
SDP704. Have Female condoms been out of stock at any time in the last 3 months?	 Yes No Do not know No response
SDP703. You mentioned that you typically provide Standard Days/Cycle Beads at this facility, can you show them to me? If no, probe: Is the Standard Days/Cycle Beads out of stock today?	 In-stock and observed In-stock reported but not observed Out of stock No response
SDP704. Have Standard Days/Cycle Beads been out of stock at any time in the last 3 months?	 Yes No Do not know No response
SDP705a. On days when you offer family planning services, does this facility have trained personnel available to remove IMPLANTS?	 Yes No Do not know No response
SDP705b. If a woman came in today needing an IMPLANT inserted, could that service be provided to her today onsite?	 ○ Yes ○ No ○ Do not know ○ No response
SDP706. If a woman came today needing her IMPLANT removed, could that service be provided to her today onsite?	 ○ Yes ○ No ○ Do not know ○ No response
SDP707. If a woman comes to your facility today needing her IMPLANT removed, but it is not palpable, could the removal be provided to her today onsite?	 Yes No Do not know No response
SDP708. Would someone at this facility know where to send her to have the non-palpable IMPLANT removed?	 ○ Yes ○ No ○ Do not know ○ No response
SDP709. On days when you offer family planning services, does this facility have trained personnel available to remove IUDs?	 Yes No Do not know No response
SDP709a. Now I would like to know about supplies necessary for implant and IUD removal services. For each of the	





following supplies listed, can you please tell me if the item is available, and, if so, can you please show it to me? Record if the following equipment are either observed, reported and not seen, or not available:	
A) Cup/bowl/gallipot [gallipot.png]	 Observed Reported not seen Not available No response
B) Povidone iodine [iodine.png]	 Observed Reported not seen Not available No response
C) Sterile gauze sponges [gauze.png]	 Observed Reported not seen Not available No response
D) Scalpel with corresponding handle or a disposable scalpel with handle [scalpel.png]	 Observed Reported not seen Not available No response
E) Mosquito artery forceps straight, 5 inches (12.7 cm) [forceps_straight.png]	 Observed Reported not seen Not available No response
F) Mosquito forceps curved, 5 inches (12.7 cm) [forceps_curved.png]	 Observed Reported not seen Not available No response
G) Kidney dish [kidney_dish.png]	 Observed Reported not seen Not available No response
H) Standard artery forceps 5.5 inches (14 cm) [artery_forceps.png]	 Observed Reported not seen Not available No response
I) Modified vasectomy straight blunt 12.5 cm forceps (also known as "U clamp", NSV ringed clamp or "Norgrasp" with a diameter of 2.2mm.) [u_clamp.png]	 Observed Reported not seen Not available No response
J) Forceps, sponge, Foerster, straight, 9.5 inches (24.1 cm) [sponge_forceps.png]	 Observed Reported not seen



	 Not available No response
K) Speculum, vaginal, Graves, medium (1.38 inches [3.5 cm] x 4 inches [10.2cm]) [speculum.png]	 Observed Reported not seen Not available No response
L) Forceps, Bozeman uterine dressing, straight, 10.5 inches (26.7 cm) [bozeman_forceps.png]	 Observed Reported not seen Not available No response
M) IUD removal forceps, alligator jaw, 8 inches [iud_forceps.png]	 Observed Reported not seen Not available No response
N) IUD string retriever [IUD_Thread_Retriever.jpg]	 Observed Reported not seen Not available No response
O) Local anesthetic, such as lidocaine (without epinepherine, 1% or 2%) [anesthetic.png]	 Observed Reported not seen Not available No response
P) Scalpel blade #11 with handle or disposable scalpel no. 11 with handle) [scalpel_11.png]	 Observed Reported not seen Not available No response
Q) Adhesive tape/Elastoplast [bandaid.png]	 Observed Reported not seen Not available No response
R) Arm bandage [arm_bandage.png]	 Observed Reported not seen Not available No response
S) Safety box for disposing supplies [safety_box.png]	 Observed Reported not seen Not available No response





Ask the respondent to show you the area where the family planning methods are stored. Answer the following two questions based on your observation only.		
SDP710. Are all the methods protected from water? <i>Hint: Do not read out this question.</i>	 ○ Yes ○ No ○ Not observed ○ Do not know 	
SDP711. Are all the methods protected from the sun? <i>Hint: Do not read out this question.</i>	 Yes No Not observed Do not know 	
SDP712. FP total caseload for EACH COMPLETED MONTH and year indicated here. Hint: Use the appropriate REGISTER (not the HMIS summary report) to record the total number of cases for each indicator. Record 0 if the register shows no services were provided for the specified month. Record -77 if this service is provided at the facility, but there is not a register to record the service. Record -88 if the data are not legible. Record -99 if no response. Number of FP clients who obtained any of the FP methods		
April 2019		
September 2019		
April 2020		
September 2020		
SDP713. From family planning register for the LAST COMPLETED MONTH, record: Hint: If unclear on condom number or method is given out in mass supply, record as -88. If method is only recorded as "Other", record as - 88.		
 (1) The total number of family planning visits (new and continuing) in the last completed month, for each method. (2) The number of new clients who received family planning services in the last completed month, for each method. <i>Hint: If unclear on condom number or method is given out in mass supply, record as -88. If method is only recorded as "Other", record as -88.</i> Total number of visits: Female Sterilization (1) The total number of family planning visits (new and 		
(1) The total number of naming planning visits (new and continuing) in the last completed month, for each method.(2) The number of new clients who received family planning services in the last completed month, for each method.		





 Hint: If unclear on condom number or method is given out in mass supply, record as -88. If method is only recorded as "Other", record as -88. Total number of visits: Male Sterilization (1) The total number of family planning visits (new and continuing) in the last completed month, for each method. (2) The number of new clients who received family planning services in the last completed month, for each method. 	
Hint: If unclear on condom number or method is given out in mass supply, record as -88. If method is only recorded as "Other", record as -88.	
Total number of visits: Implants Number of new clients: Implants	
 (1) The total number of family planning visits (new and continuing) in the last completed month, for each method. (2) The number of new clients who received family planning services in the last completed month, for each method. <i>Hint: If unclear on condom number or method is given out in mass supply, record as -88.</i> If method is only recorded as "Other", record as -88. Total number of visits: IUD 	
Number of new clients: IUD	
 (1) The total number of family planning visits (new and continuing) in the last completed month, for each method. (2) The number of new clients who received family planning services in the last completed month, for each method. <i>Hint: If unclear on condom number or method is given out in mass supply, record as -88. If method is only recorded as "Other", record as -88.</i> 	
Total number of visits: Injectables	
Number of new clients: Injectables	
 (1) The total number of family planning visits (new and continuing) in the last completed month, for each method. (2) The number of new clients who received family planning services in the last completed month, for each method. <i>Hint: If unclear on condom number or method is given out in mass supply, record as -88. If method is only recorded as "Other", record as</i> 	
-88.	
Total number of visits: Pill	





(2) The number of new clients who received family planning services in the last completed month, for each method.	
<i>Hint: If unclear on condom number or method is given out in mass supply, record as -88. If method is only recorded as "Other", record as -88.</i>	
Total number of visits: Emergency contraception	
Number of new clients: Emergency contraception	
 The total number of family planning visits (new and continuing) in the last completed month, for each method. The number of new clients who received family planning services in the last completed month, for each method. <i>Hint: If unclear on condom number or method is given out in mass supply, record as -88. If method is only recorded as "Other", record as</i> 	
-88.	
Total number of visits: Male condom	
Number of new clients: Male condom	
 The total number of family planning visits (new and continuing) in the last completed month, for each method. The number of new clients who received family planning services in the last completed month, for each method. <i>Hint: If unclear on condom number or method is given out in mass supply, record as -88. If method is only recorded as "Other", record as -88.</i> 	
Total number of visits: Female condom	
Number of new clients: Female condom	
 (1) The total number of family planning visits (new and continuing) in the last completed month, for each method. (2) The number of new clients who received family planning services in the last completed month, for each method. <i>Hint: If unclear on condom number or method is given out in mass supply, record as -88. If method is only recorded as "Other", record as -88.</i> 	
Total number of visits: Standard days / cycle beads	
Number of new clients: Standard days / cycle beads	
SDP714. May I see your family planning record book for the LAST COMPLETED MONTH?	○ Yes○ No○ No response
SDP715. From family planning record book, record: The total number of family planning products sold/provided in the last completed month, for each method. <i>Hint: If unclear on condom number or method is given out in mass</i> <i>supply, record as -88. If method is only recorded as "Other", record as -</i> <i>88.</i>	



Number of units sold or provided: Implants	
Number of units sold or provided: IUD	
Number of units sold or provided: Injectables	
Number of units sold or provided: Pill	
Number of units sold or provided: Emergency contraception	
Number of units sold or provided: Male condom	
Number of units sold or provided: Female condom	
Number of units sold or provided: Standard days / cycle beads	

SECTION 12 — Future Follow-up Study and Contact Address

SDP1200. Can I have this facility's primary phone number in case we would like to follow up with this facility in the future? Enter an 10-digit number without the country code. Do not include spaces or dashes. Enter 0 for no response.	
SDP1200. Can you repeat the number again? Enter an 10-digit number without the country code. Do not include spaces or dashes. Enter 0 for no response.	
SDP1201. Can I have this facility's secondary phone number for this facility in case we would like to follow up with this facility in the future? Enter an 10-digit number without the country code. Do not include spaces or dashes. Enter 0 for no response.	
SDP1201. Can you repeat the number again? Enter an 10-digit number without the country code. Do not include spaces or dashes. Enter 0 for no response.	
SDP1202. Thank you for the time you have kindly granted us. Would you be willing to participate in another survey in the future?	○ Yes○ No○ No response
SDP1203. Can I have your primary phone number in case we would like to follow up with you in the future? Enter an 10-digit number without the country code. Do not include spaces or dashes. Enter 0 for no response.	
SDP1203. Can you repeat the number again? Enter an 10-digit number without the country code. Do not include spaces or dashes. Enter 0 for no response.	
SDP1204. Can I have your secondary phone number in case we would like to follow up with you in the future? Enter an 10-digit number without the country code. Do not include spaces or dashes. Enter 0 for no response.	
SDP1204. Can you repeat the number again? Enter an 10-digit number without the country code. Do not include spaces or dashes. Enter 0 for no response.	





SECTION 11—FACILITY INFORMATON FOR SURVEY COMPLETION	
The respondent is finished, but there are still more questions for you to complete outside the facility.	
SDP1100. Location Take a GPS point outside near the entrance to the facility. <i>Record location when the accuracy is smaller than 6m.</i>	
SDP1101. How many times have you visited this service delivery point for this interview?	 ○ 1st time ○ 2nd time ○ 3rd time
SDP1102. In what language was this interview conducted?	 English Amharic Afan Oromo Tigrigna Sidamigna Wolayitigna Afar Somali Kefigna Other
SDP1103. Was a translator used for this interview?	○ Yes○ No
SDP1104. Questionnaire Result Record the result of the questionnaire.	 Completed Not at facility Postponed Refused Partly completed Facility not found/not functional/demolished